

Continue Shipping

Support for your business **to the UK**
after Brexit

Bonn, January 2021

Deutsche Post 

About this Document



On the following pages, we explain how you can continue shipping to the UK after 01.01.2021 (Brexit) using Deutsche Post Packet products, our cross-border mail products for shipping merchandise. It outlines potential requirements, information sources and our service offerings in the respective area.



This document is for informational purposes only and does not constitute legal advice. It is recommended that specific legal advice is sought before taking or refraining from taking any action on the basis of any information provided here.

Please note that regulations for the movement of goods to Northern Ireland as of 01.01.2021 are as yet unclear.

New VAT Treatment for Postal Imports

Following the transition period, i.e. effective 01.01.2021, the UK government has announced that a new model will apply to the Value Added Tax (VAT) treatment of goods arriving into Great Britain from outside of the UK.

- For the import of goods from outside the UK in consignments not exceeding £135 in value, the point at which VAT is collected will change from the point of importation to the point of sale
- Royal Mail will not collect VAT for these consignments. Instead, the overseas seller will be required to register and account for the VAT to HMRC
- In particular, this means that all companies exporting to the UK will need to register for a British EORI Number (beginning with 'GB')
- For consignments exceeding £135 in value, Royal Mail will collect duties and taxes from the recipient, along with a collection fee of £8
- **There are a number of exceptions and additions to the above, including sales via online marketplaces. It is recommended that specific legal advice is sought before taking or refraining from taking any action on the basis of any information provided here.**

Useful web pages published by the UK government:

- [Changes to VAT treatment of overseas goods sold to UK customers](#)
- [VAT Registration – How to Register](#)

Customs Declaration and Pre-Advice



After 01.01.2021 (Brexit), all shipments to the UK must carry a customs declaration. For the time being, this also applies to shipments to Northern Ireland. When using one of our customer integration channels to prepare you packet shipments after Brexit the following should be noted:

- A customs declaration form (CN22) will be automatically included in the labels for all items sent to the UK
- Customs data will be transmitted to the UK in advance to support customs clearance in the UK
- You have the option to include your UK EORI number in the electronic pre-advice to the UK. This is not mandatory, but recommended to facilitate accounting for tax purposes

Customs Declaration CN22			Deutsche Post	
Designated operator: Deutsche Post			Customer Reference: 12345678	
<input type="checkbox"/> Gifts <input type="checkbox"/> Samples <input type="checkbox"/> Sales of goods			<input type="checkbox"/> Documents <input checked="" type="checkbox"/> Others	
Quantity and detailed description of contents	Weight (in kg)	Value (in EUR)	Martha Mustermann 811 7th Avenue W 53rd St 10019 NEW YORK UNITED STATES	
- 2x USB stick	0.10	20.00	TO 	
For commercial items, only if these are the number and country of origin of goods			Total Weight	Total Value
- RT			0.10	20.00
<small>I, the undersigned, whose name and address are given on the form, certify that particulars given in this declaration are correct and that the form does not contain any falsified articles or articles prohibited by legislation or customs regulations.</small> <small>Date and sender's signature: 20-May-19</small>				
<small>Wenn unzustellbar: zurück an: Es soll die nicht zurück 31416 de retour an: Postfach 9902 30442 Hildesheim Germany</small>			<small>Deutsche Post</small> Briefgelt bezahlt Post paye Kódová Pošta Altagyrt	
<small>UQ 000 383 852 DE</small>				

Deutsche Post Packet label including CN22 customs declaration form

This is what you will have to do:

- Make sure you are set up on one of our customer integration channels, i.e. our customer portal, our shipping API, or one of the many third-party solutions available
- Optional: Include your UK EORI number in your shipping configuration
- Enter the information required for customs declaration during shipment preparation
- Make sure you are using a Deutsche Post Packet product when shipping dutiable goods to the UK. Only documents may be sent using Deutsche Post Business Mail

Returns from the UK

Undeliverable Returns

- If a packet sent to the UK cannot be delivered, it will be returned to sender. Brexit will have no impact on this procedure. No taxes or duties apply

Intended Returns

- Our product Deutsche Post Packet Return offers a simple, standardized solution for returns from EU countries. The product is based on multilateral agreements that do not cover customs clearance, and therefore is not available for returns from non-EU countries such as Norway and Switzerland
- As such, our product Deutsche Post Packet Return will no longer be available for returns from the UK after Brexit
- **In the event you are using Deutsche Post Packet Return, you need to ensure that you do not provide Packet Return labels to your customers in the UK for returns after 01.01.2021**



THANK YOU