

A close-up photograph of a smiling delivery person wearing a yellow cap with the Deutsche Post logo and a yellow polo shirt with the same logo. He is holding a stack of packages.

# Continue Shipping

Support for your UK export business  
**to Europe** and Rest of World after  
Brexit

Bonn, January 2021



# About this Document

On the following pages, we explain how you can continue shipping from the UK after 01.01.2021 (Brexit) using Deutsche Post Packet products, our cross-border mail products for shipping merchandise. It outlines potential requirements, information sources and our service offerings in the respective area.



This document is for informational purposes only and does not constitute legal advice. It is recommended that specific legal advice is sought before taking or refraining from taking any action on the basis of any information provided here.

## Hand-Over Point to Deutsche Post

When shipping with us today, you can choose between:

- Hand-over in the United Kingdom for postal Export
- Hand-over customs cleared shippings within the EU

In this case, handover means delivery to our postal centre in London or Frankfurt a.M. or collection from your location.

After 01.01.2021 (Brexit), it makes a difference for your exports to the EU whether the hand-over point is in the UK or in the European Union.

- Packets handed over in the UK will be customs cleared when imported to the respective country.  
This is a single item postal clearance. Taxes and duties (if applicable) usually have to be paid by the recipient, along with any customs-related fees. The situation is the same as it is for your exports to non-EU countries today
- Packets handed over in the EU need to be in free circulation within the EU at the time of hand-over (i.e. 'customs cleared')

In both cases, we can continue to offer our crossborder products to you. Deutsche Post is registered with the UK authorities to operate a so-called ETOE (Extra-Territorial Office of Exchange), allowing us to export from the UK using postal documents and procedures. This registration is also open to postal operators from non-EU countries today, and is unaffected by Brexit.

You can also make use of both options, and hand over a part of your consignments in the UK, and other consignments in the EU.

If you would like to carry out commercial customs clearance on your own in order to hand over your shipping to us with customs clearance in Germany, we will be happy to support you. Please contact your sales representative at Deutsche Post.



## Hand-Over within the UK

If we accept your shipments within the UK, packets destined for EU countries will have to be prepared in the same way as packets destined for any other third country. In particular, every packet needs to carry a customs declaration. When using one of our customer integration channels to prepare you packet shipments in the UK after Brexit the following should be noted:

- A customs declaration form (CN22) will be automatically included in the labels for all items
- Customs data will be transmitted to the destination country in advance to support customs clearance

This is what you will have to do:

- Make sure you are set up on one of our customer integration channels, i.e. our customer portal, our shipping API, or one of the many third-party solutions available
- Enter the information required for customs declaration during shipment preparation
- In the event you want to change the hand-over point from Frankfurt to somewhere within the UK, please inform your sales contact at Deutsche Post. This will have an impact on your rates
- Make sure you are using a Deutsche Post Packet product when shipping dutiable goods. Only documents may be sent using Deutsche Post Business Mail

## Hand-Over in the European Union

If we accept your shipments within the European Union, there is essentially no change to the way we handle your shipments today.

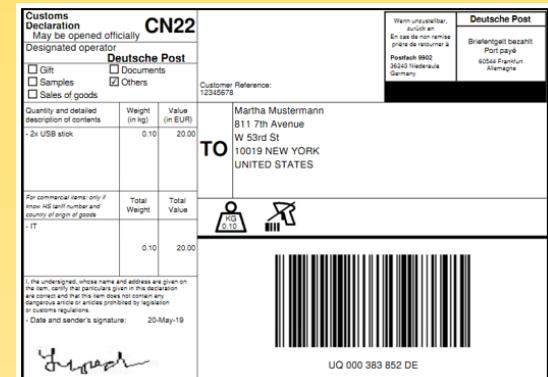
**Please note that we cannot provide any advice on potential tax-related or other legal implications. It is strongly recommended that specific legal advice is sought from a qualified source.**

Your items have to be in free circulation within the EU when they are handed over. Deutsche Post does not offer customs clearance for items arriving from the UK.

Your sales representative may be able to help you find a transport company to bring your shipments from the UK to Frankfurt and have them commercially cleared on the way.

This is what you will have to do to:

- Make sure you are set up on one of our customer integration channels, i.e. our customer portal, our shipping API, or one of the many third-party solutions available
- In the event you want to change the hand-over point from the UK to Frankfurt, please inform your sales contact at Deutsche Post. This will have an impact on your rates
- In the event you want to hand over some items in the UK and some in the EU, please inform your sales contact at Deutsche Post. You will be provided with two different rate cards, and two separate accounts for our customer integration channels



**Deutsche Post Packet label including  
CN22 customs declaration form**



# Returns

## Return of Undeliverable Packets

- Any item that cannot be delivered is returned to the P.O. box in Niederaula, Germany, which we have set up for your crossborder mail. Your P.O. box is printed on the labels that are created using Deutsche Post integration channels
- From Niederaula, undeliverable items are returned to an address specified by you
  - For items handed over in the UK,  
you need to specify a return address within the UK
  - For items handed over in the EU,  
you need to specify a return address in the EU

## Intended Returns via Deutsche Post Packet Return

- Our product Deutsche Post Packet Return offers a simple, standardized solution for returns within the European Union. The product is based on multilateral agreements that do not cover customs clearance, and therefore is not available for returns from or to non-EU countries
- As such, you will need a return address within the European Union to use Deutsche Post Packet Return after Brexit

## Postal DDP for Packets to Germany

Postal consignments are usually DDU (Delivered Duty Unpaid), i.e. the recipient needs to pay for any applicable taxes and duties. Many postal operators collect an additional fee from the recipient in the event that duties and taxes need to be collected. In Germany, that fee is currently €6.50.

After Brexit, Deutsche Post will offer UK shippers the option of having packets delivered to Germany DDP (Delivered Duty Paid), whereby taxes and duties will be invoiced to the shipper, along with a service fee of €0.50 per item. The service fee does not apply to consignments with a value below de minimis. The customer experience for the recipient remains as it was pre-Brexit, and the collection fee of €6.50 does not apply.

Should you be interested in learning more about this service option, please contact your sales representative.



# THANK YOU