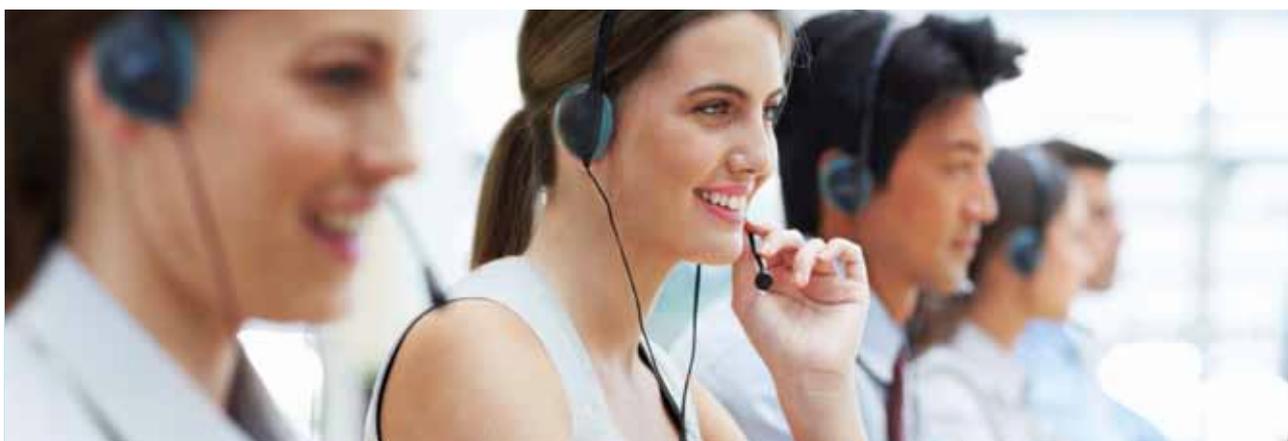


# Defining new standards for cost-efficiency



**E-POST:**  
Workflow and document management for shared service centers.

Effective communication is the key to any successful business – and documents form the backbone of it. This is especially true for shared service centers where cost reduction, quality assurance and flexibility are heavily dependent on efficient document handling. And that's exactly where E-POST will support you.

#### **Consistent service delivery worldwide**

In a globally competitive economy, shared service centers play an integral part in companies' profitability. Always looking for opportunities to reduce costs by standardizing and managing processes more efficiently, shared service centers find a reliable partner in E-POST.

With E-POST's document management solutions, you can reduce costs and simplify processes in your business operations.

#### **What E-POST can offer you:**

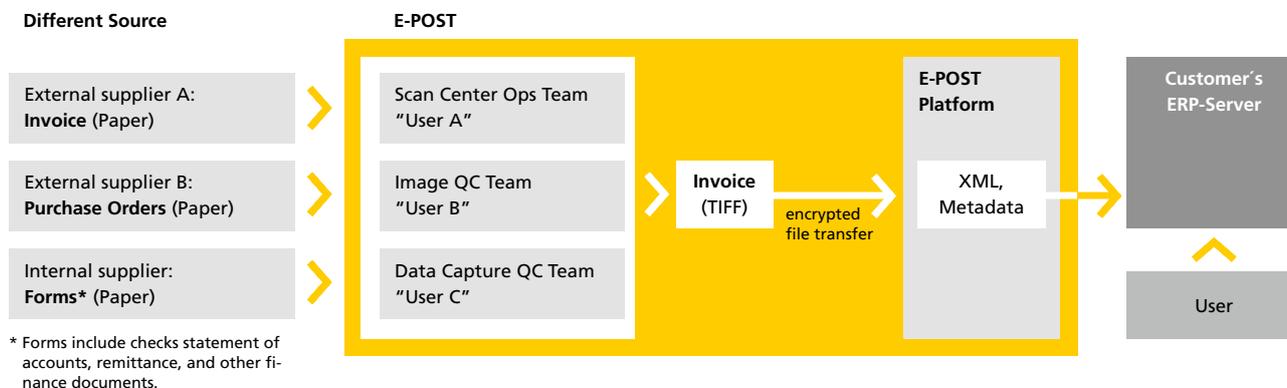
- scalable and sustainable solutions
- labor efficiency and standardization
- increased responsiveness
- a secure and high-performing infrastructure

# Providing scalable solutions that drive value for your business.

## Deutsche Post E-POST has solutions to support different functions in shared service centers

Finance:	Human Resource:	Travel & entertainment:	Customer service process:
<ul style="list-style-type: none"> <li>■ Tax filing</li> <li>■ Accounts payable and receivable</li> </ul>	<ul style="list-style-type: none"> <li>■ Employee data maintenance/ Personnel files</li> <li>■ Payroll management</li> </ul>	<ul style="list-style-type: none"> <li>■ Digitization of travel expenses</li> <li>■ Standardizing processing and approval workflows</li> </ul>	<ul style="list-style-type: none"> <li>■ Optimize handling of all kinds of incoming information such as enquiries, requests, complaints, etc.</li> </ul>
Leverage automation in accounting and finance drives down processing costs and increases efficiency.	Ensure efficient and consistent HR service delivery worldwide.	Enable cost reduction and transparency.	Improve speed of response to customers.

## Workflow management of documents



### E-POST is your trusted partner in the field of document management

By using our logistics and document management competence to manage your workflows and business communication, your company will enjoy cost savings in the long run. Other benefits include increased responsiveness to customer and employee queries, more accurate billing information and greater brand consistency.

Our solution experts will work with you to develop the right solutions that will meet the needs of your shared service centers.

**Would you like to know more?**



Please contact us:  
[information.logistics@dhl.com](mailto:information.logistics@dhl.com)  
[www.global-information-logistics.com](http://www.global-information-logistics.com)