

# Efficient processes for financial services.



## E-POST:

Reducing costs and increasing customer satisfaction in the financial services industry.

The financial services industry has been under close scrutiny since the financial crisis. There is a permanent need for cost reduction due to strong competition and companies have to be up to speed with fast changing security regulations. Digital solutions from E-POST are able to help companies keep costs to a minimum while streamlining both internal and external information workflows.

### Improved processes for financial services application

Paper-intensive processes can be a tedious and time-consuming process – take credit card applications for example. With E-POST's digital application process management, decisions can be reached within a day, resulting in higher customer satisfaction and increased business efficiency.

And with the automation of internal and customer-facing business processes, we can minimize errors, ensure confidentiality is maintained and lower administration and other processing costs.

### What E-POST can offer you:

- Lower administration and processing costs
- Faster customer acquisition
- Streamlined approval workflows
- More secure customer-facing business processes

# Maintaining your competitive advantage in challenging economic conditions.

Deutsche Post E-POST has solutions to support the following functions in the financial services industry

**Account opening:**

accelerate customer acquisition and onboarding processes through digitalization, streamlining information, gathering and approval workflows

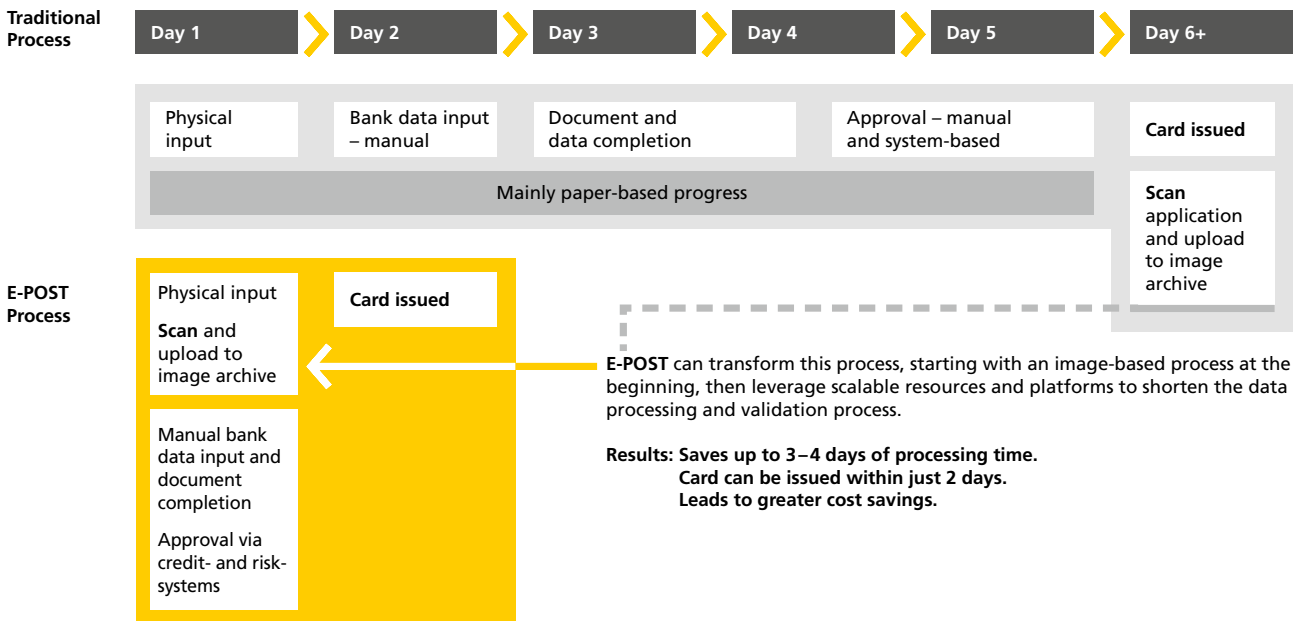
**Document processing:**

secure automation of internal and customer-facing business processes to minimize errors, ensure confidentiality and achieve greater efficiency

**Claims processing:**

lower administration and processing costs as a result of automatic document capture, validation and allocation

**Financial services application process management:**



**E-POST is your trusted partner in the field of document management**

With a reliable document management system in place, you will be able to speed up the process of acquiring new customers, ensure the safe storage and efficient retrieval of data, and save time and costs while keeping in line with compliance regulations. Your customers will enjoy improved service quality.

Our solution experts will work with you to optimize processes that will help you reach the highest standards of business efficiency.

**Would you like to know more?**



Please contact us:  
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