

# Deutsche Post International Service Update

## Service disruptions due to COVID-19 pandemic

International items may be subject to delays or restrictions due to the COVID-19 pandemic. These may be caused by changes in transport procedures (e.g. border controls), changes in international transport (e.g. cancellation of previously used flight connections) and/or changes in delivery procedures in the destination country (e.g. quarantine or other protective measures).

Please check our [Deutsche Post International homepage](#) for update information.

To date, there are no major restrictions to our services to Germany (Destination Germany).

In addition, many of our delivery partners have adapted their delivery processes in light of the current challenges. Delivery services are temporarily suspended to the following countries until further notice.

|                   |                                |                   |
|-------------------|--------------------------------|-------------------|
|                   | Laos                           | Turkmenistan      |
| Bahamas           | Liberia                        | Tuvalu            |
|                   | Libya                          | Vanuatu           |
| Belize            | Martinique                     | Venezuela         |
|                   | Mauritius                      | Wallis and Futuna |
| Bolivia           | Mongolia                       | Yemen             |
| Brunei Darussalam | Myanmar                        |                   |
| Cape Verde        | New Caledonia                  |                   |
| Cayman Islands    | Nicaragua                      |                   |
| Chile             | Papua New Guinea               |                   |
| Comoros           |                                |                   |
| Cuba              |                                |                   |
| Dominica          | Reunion                        |                   |
| Fiji              | Samoa                          |                   |
| French Guyana     | São Tomé and Príncipe          |                   |
| French Polynesia  | Seychelles                     |                   |
| Gambia            | Somalia                        |                   |
| Grenada           | St. Kitts and Nevis            |                   |
| Guadeloupe        | São Tomé and Príncipe          |                   |
| Guinea-Bissau     |                                |                   |
| Guyana            | St. Vincent and the Grenadines |                   |
| Haiti             | Sudan                          |                   |
| Honduras          | Suriname                       |                   |
|                   | Syria                          |                   |

Mail with a weight up to 500 g and maximum dimensions 35.3 cm x 25 cm x 3 cm):

|                            |             |                |
|----------------------------|-------------|----------------|
| Australia                  |             | Somalia        |
| Burundi                    | Djibouti    | Western Sahara |
|                            | Iran        |                |
| Congo                      | Mali        |                |
| Congo, Democratic Republic | New Zealand |                |

This list is subject to changes. Last update: September 14th 2020