



DHL GLOBALMAIL SERVICE UPDATE

Last updated: 16/09/2020

Impact of the Coronavirus Pandemic on the DHL Globalmail Service

We regret to inform you that service is temporarily suspended to the following countries until further notice:

Australia	Djibouti	Libya	Somalia
Bahamas	Fiji	Mali	St. Kitts and Nevis
Belize	French Guiana	Martinique	St. Vincent
Bolivia	French Polynesia	Mauritius	Sudan
Brunei Darussalam	Gambia	Mongolia	Suriname
Burundi	Grenada	Myanmar	Syria
Cape Verde	Guadeloupe	New Caledonia	Turkmenistan
Cayman Islands	Guinea-Bissau	New Zealand	Tuvalu
Chile	Guyana	Nicaragua	Vanuatu
Congo	Haiti	Papua New Guinea	Venezuela
Congo, Dem. Republic	Honduras	Reunion	Wallis and Futuna
Comoros	Iran	Samoa	Western Sahara
Cuba	Laos	Sao Tome and Principe	Yemen
Dominica	Liberia	Seychelles	

Service has been re-instated to: Antigua and Barbuda, Barbados, Bermuda, Jamaica and St. Lucia

This information is subject to change at short notice. To stay informed about the latest situation, please refer to the News section on the Deutsche Post Customer Portal Home page or visit: <https://www.deutschepost.com/en/business-customers/downloads.html>

Whilst it is still possible to send mail to countries not listed above, service levels vary from country to country and delays should be expected.

If you have any questions, please reach out to your DHL Express Account Manager.