



# DHL GLOBALMAIL SERVICE UPDATE

Last updated: 02/11/2020

## Impact of the Coronavirus Pandemic on the DHL Globalmail Service

We regret to inform you that service is suspended to the following countries until further notice:

Bahamas	Dominica	Libya	St. Kitts and Nevis
Belize	French Guiana	Martinique	St. Vincent
Bolivia	French Polynesia	Mauritius	Turkmenistan
Brunei Darussalam	Guadeloupe	Myanmar	Venezuela
Cape Verde	Guinea-Bissau	New Caledonia	
Cayman Islands	Guyana	Reunion	
Chile	Laos	Sao Tome and Principe	

Service has been re-instated to:

Australia*	Gambia	New Zealand*	Syria
Burundi	Grenada	Nicaragua	Tuvalu
Congo	Haiti	Papua New Guinea	Vanuatu
Congo, Dem. Republic	Honduras	Samoa	Wallis and Futuna
Comoros	Iran	Seychelles	Western Sahara
Cuba	Liberia	Somalia	Yemen
Djibouti	Mali	Sudan	
Fiji	Mongolia	Suriname	

### \* Service to Australia and New Zealand

Letter and Large Letter format items will be forwarded to Australia and New Zealand by air but Packet format items will be forwarded using a combination of air and sea transport. Therefore, please allow 30 days for delivery of Packet format items.

This information is subject to change at short notice. To stay informed about the latest situation, please refer to the News section on the Deutsche Post Customer Portal Home page or visit: <https://www.deutschepost.com/en/business-customers/downloads.html>

If you have any questions, please reach out to your DHL Express Account Manager.